## Constructing Healthy Environments and Products

### Peter Bordi
**Associate Professor**  
**Hospitality Management**  
Research Interests: USDA "Farm to School", cancer (prostate) study with Nutritional Sciences Department, product development - Franco Harris.

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### Linda Caldwell
**Professor**  
**Recreation, Park and Tourism**  
Research Interests: Leisure education & developmental affordances of leisure, leisure time use in middle school youth, development of youth competencies, healthy lifestyle & democratic behavior through leisure.

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### Garry Chick
**Professor**  
**Recreation, Park and Tourism**  
Research Interests: Linguistic representation of leisure cross-culturally, quality of life issues associated with working in the machining and tool & die professions.

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### Martha Conklin
**Associate Professor**  
**Hospitality Management**  
Research Interests: School food service quality indicators, evaluation of dietetics and school food service programs.

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### David Cranage
**Associate Professor**  
**Hospitality Management**  
Research Interests: Pre-emptive strategies to buffer the effects of service failures, and increase customer loyalty, empowerment, informed choice.

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### Alan Graefe
**Associate Professor**  
**Recreation, Park and Tourism**  
Research Interests: Recreation use monitoring in the Pacific Northwest (U.S. Forest Service), water-based recreation carrying capacity (U.S. Forest Service & Army Corps of Engineers).

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### Deborah Kerstetter
**Associate Professor**  
**Recreation, Park and Tourism**  
Research Interests: Heritage-based tourism and eco-tourism issues, decision-making within the context of travel and tourism, older adults & travel.

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### Carolyn Lambert
**Associate Professor**  
**Hospitality Management**  
Research Interests: Nutrient analysis of soy muffins, customer satisfaction in relation to waiting time.

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### Daniel Mount
**Associate Professor**  
**Hospitality Management**  
Research Interests: Customer Call Centers: Effects of listening behavior on satisfaction & effects of e-mail response time and problem resolution on satisfaction, non-response bias in internet guest surveys, derivations of traditional importance-performance analysis.

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### Andrew Mowen
**Assistant Professor**  
**Recreation, Park and Tourism**  
Research Interests: Social trust, perceived values, and public attitudes toward park sponsorships and donations, relationships between place attachment, leisure involvement, and stakeholder commitment to an urban park district, family decision-making processes and their implications for park agency promotional efforts.

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<thead>
<tr>
<th>Name</th>
<th>Title</th>
<th>Department</th>
<th>Email Address</th>
<th>Research Interests</th>
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<tbody>
<tr>
<td>Karthikeyan Namasivayam</td>
<td>Assistant Professor</td>
<td>Hospitality Management</td>
<td><a href="mailto:kun1@psu.edu">kun1@psu.edu</a></td>
<td>Deciphering the dyadic service exchange, trust in service exchanges, fairness in services.</td>
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<tr>
<td>Harry Zinn</td>
<td>Associate Professor</td>
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<td><a href="mailto:HZINN@PSU.EDU">HZINN@PSU.EDU</a></td>
<td>Environmental values in families of older hunters, cross-regional patterns of outdoor recreation behavior. Behavior, beliefs &amp; attitudes of PA deer hunters, public perceptions of National Forest Management.</td>
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